

SHOFNER VISION CENTER

Affordable Eye Care/ LASIK and Cataract Surgery

Midtown Medical Plaza II
2021 Church St., Suite 300
Nashville, TN 37203

R. Stewart Shofner, MD
Kevin Johnson, OD

p: 615.340.4733
f: 615.340.4734
info@shofnervisioncenter.com

LASIK/PRK QUESTIONNAIRE

We wish to provide the best possible experience for our LASIK and PRK patients. In order to maintain the highest level of patient satisfaction, we would appreciate your feedback, by completing this brief survey and mailing it to us in the enclosed self-addressed, stamped envelope. The replies are truly confidential, and we want to thank you for choosing us!

Please circle the number which BEST reflects your experience:

1. Helpfulness of staff member setting your appointment and answering your questions on the phone.

1 2 3 4 5
Not helpful Average Very helpful

2. During your eye exam, did you understand fully what LASIK Surgery could do for you?

1 2 3 4 5
Not fully understood Some understanding Understood fully

3. Were the surgical options (Traditional LASIK, Bladeless LASIK, or PRK) and price structure explained to your satisfaction?

1 2 3 4 5
Not fully explained Some explanation Explained fully

4. Did you feel pressured to have Lasik surgery?

1 2 3 4 5
Yes, and a lot of pressure A little pressure Not at all

5. Did you choose the Retreatment Plan? Yes No. Please share with us, why or why not?

-
6. We feel our Retreatment Plan is the most patient friendly in this market because it does not require a lot of money up front, and you only pay for Retreatment if you need it. Do you agree with this statement?

1 2 3 4 5
Do not agree Agree a little Agree completely

SHOFNER VISION CENTER

Affordable Eye Care/ LASIK and Cataract Surgery

Midtown Medical Plaza II
2021 Church St., Suite 300
Nashville, TN 37203

R. Stewart Shofner, MD
Kevin Johnson, OD

p: 615.340.4733
f: 615.340.4734
info@shofnervisioncenter.com

7. Please review the following factors, and indicate by numbering in order, the most important (8) to the least important (1) factors as to why you chose Dr. Shofner for your LASIK needs:

	Price
	LASIK Technology
	Friendliness of Staff
	Location
	Dr. Shofner's Experience
	Retreatment Plan
	Referral from a Previous Patient
	Other: _____

8. Do you agree or disagree with this statement: *"Dr. Shofner offers the highest quality and most affordable Lasik in Middle Tennessee"*?

1 2 3 4 5
Do not agree Agree a little Agree completely

9. Helpfulness of staff members on surgery day, before, during and after surgery?

1 2 3 4 5
Not helpful Average Very helpful

10. How did you hear about Dr. Shofner? _____

11. Would you refer a friend or relative to Dr. Shofner? Yes No

12. Please help us offer the best medical experience possible by writing any comments you have below:

Thank you again, for choosing LASIK with Dr. Shofner, Dr. Johnson, Steve, Trish, Nancee, Gail, Lorri, and Jeff.